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## Coronavirus Update: 3-27-20

During these unprecedented times, each one of us is dealing with life disruptions and changes on a daily basis. Many of you live in states where lockdowns of various degrees have been implemented. With employee and customer safety as our top priority, Home Science Tools (HST) will continue to provide the products and content you need to bring science to life at home.

Home Science Tools is an ecommerce business located in Billings, Montana where we have operated for 25+ years. While Montana will officially be on lockdown from March 28<sup>th</sup> through April 10<sup>th</sup>, Home Science Tools has been allowed to continue to operate as an 'essential business.' All HST employees that can work from home will do so during this time period, and those that cannot work from home will follow internal work practices implemented to keep our employees safe while continuing to meet your needs (6-foot social distancing, diligent sanitization & handwashing requirements, etc.). HST has eliminated the pick-up options from our website until further notice, and we are accepting no walk-in customer interactions of any type at this time.

We will continue to operate as long as we can do so while keeping our employees safe following all state and federal precautions. COVID-19 has created increased demand for our safety and related products while the need for some other products have dropped. We are also experiencing some supply disruptions as businesses close due to lockdowns and unusually high demand for particular products. We are doing our best to successfully deal with these disruptions quickly through alternate suppliers, but a few products will be delayed a few days or a few weeks, which we note daily on our website. Home Science Tools is currently filling 97% of all orders the same or next business day. We use UPS and the US Postal Service to deliver your purchases. Both are considered critical infrastructure in all 50 US states, and even in other countries. That means they continue to pick up and deliver, even in restricted areas. The tracking numbers we provide at shipment allow you to track the delivery of your purchases.

There are many issues you are dealing with right now with COVID-19 and the uncertainty it is causing. Know that Home Science Tools is here to meet your home science needs and give you one less thing to be concerned about. Our hope and prayers are for your health and safety.