

Step 1

Fill out Contact/Purchaser Information

Contact Information

Name _____
Phone (____)_____-_____
Address _____
City _____
State/Prov. _____ Zip _____
Email _____

Purchaser Information (If Different)

Name _____
Phone (____)_____-_____
Address _____
City _____
State/Prov. _____ Zip _____
Email _____

Invoice Number _____ Invoice Date _____

Contact Preference:

Email _____ Phone (____)_____-_____

Step 2

Provide information for the item being sent back for warranty

Item Number	Warranty Description	Reason Code

Acknowledgement: I understand that if an issue is found to be outside the HST warranty I will be contacted regarding the resolution prior to taking any steps to repair. Warranty work is free; non-warranty is charged as follows: \$15/15 minutes, \$30/30 minutes, \$45/45 minutes, etc.

Authorized Signature: _____

Non-Warranty Payment Method (if applicable): (No CODs accepted.)

Personal check or money order Visa MasterCard Discover

Credit Card No: ____/____/____/____ Expiration Date: ____/____

Authorized Signature: _____

Warranty Reason Codes

W – Warranty
R – Repair
C – Cleaning

Warranty Instructions

- Item Number – Enter in the model number of the item you are returning for warranty.
- Warranty Description – Describe what type of warranty work you would like done. Feel free to attach this information to your warranty form.
- Reason Code – Enter in one of the three Warranty Reason Codes (listed above)
- Please pack the items securely and ship by UPS or insured mail, using the preprinted address label. **Shipping to HST is customer responsibility; we will pay the return shipping for the item upon its return.**
- Microscopes **cannot** be shipped in their original box unless the original box is packed inside of another box. Please package carefully.
- Review the acknowledgement carefully; it pertains to how repairs outside of warranty are billed.
- Warranties apply only to the original purchaser and are not transferable.
- Products produced by other manufacturers are covered by the specific manufacturer's warranty and not by this warranty

Lifetime		5 Year		1 Year
MI-4100DXL	MI-5200BIN	BS-2610	MI-1100DIG	CE-BURNLAB
MI-4100LBH	MI-5200DHD	BS-DB0200	MI-1100LED	CE-HOTSTIR
MI-4100LDH	MI-5200STD	BS-DB2000	MI-1100STD	CE-MAGSTIR
MI-4100LMS	MI-600BIN	BS-DBP200		EL-VANDEGR
MI-4100LST	MI-6000DHD	BS-DBP500		MI-DCT10MP
MI-4100LXL	MI-6000TRI	BS-DBX0300		MI-DCT3000
MI-4100STD		BS-DBX3000		MI-DCT5000

Please add correct postage.

ATTN: WARRANTY/REPAIR
Home Science Tools
665 Carbon St
Billings, MT USA 59102

Please cut out this return label and use clear tape to attach it to your package.